

PATIENT SATISFACTION SURVEY

INCONTINENCE AIDS

Firstly, some questions about you.....

Gender?

Male Female

What age group do you fit into?

46 – 55 years 56 – 65 years 66 – 75 yrs More than 75 years

Your postcode or name of suburb

Management of incontinence

Next some questions about the management of incontinence using the aids.....	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
My FI aids are comfortable to wear						
My FI aids are easy to insert						
My FI aids are easy to remove						

Staff care

These questions are about the staff who helped you manage your aids....	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
The staff took time to explain the use of the aid						
The staff answered my questions about the use of the aid						
The staff were patient with me						
Staff helped me when I needed it						

Hospital care

<i>These questions are about the hospital care you received here whilst learning to use your aids.....</i>	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
I have been made comfortable when learning to use the aids						
Staff attended to my needs in a timely manner						
The hospital routine helped me to learn to manage the aids						
I was given time to learn about using the aids						

Any other comments about using the incontinence aids?

Thank you for taking time to complete this satisfaction survey. Your input is very valuable to us.